

## **Emotional Intelligence – The Universal Key to Successful Leadership**

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Emotional Intelligence is defined as a person's ability to manage their own emotions as well as the emotions of those they work with. In a world filled with multiple cultures, languages, and social norms, we must succeed in working with international leaders from all regions of the world, to accomplish positive results together. Regardless of the differences just stated, there are four components to everyone's being and their relationships with others that are universal. If a leader can master their self-management (the ability to know yourself and understand your feelings), self-awareness (controlling your feelings and/or expressing them in an appropriate setting), social-awareness (having empathy and understanding others' feelings), and relationship management (being an inspirational and influential leader), then they can understand their needs, the needs of others and navigate a path to success that benefits both parties. During this session we will discuss examples of how others have had success as a leader in their relationships as a result of emotional intelligence and allow attendees to share their experiences as well.